

Ivanti Secure VPN 安装使用手册

How to install Ivanti Secure VPN

虚拟专用网络 (VPN) 服务提供一种方法, 确保您的计算机/移动设备与港科大(广州)网络在校外使用公共互联网进行通信。

Virtual Private Network (VPN) Service provides a method of securing communications between your Computers / Mobile Devices and HKUST (GZ) Network from off-campus using the public Internet.

一、 Ivanti Secure VPN 功能说明(Ivanti Secure VPN Function Description)

为方便广大师生在校外可以安全便捷的访问校园内各类公共资源, 校内部署了 VPN 设备供校外场景接入。安装完成后, 使用广州校园网账号/密码 (广州邮箱前缀@hkust-gz.edu.cn/@connect.hkust-gz.edu.cn) 即可进行访问。

To facilitate teachers and students to safely and conveniently access various public resources on campus outside the campus, VPN devices are deployed on campus for off-campus access. After the installation is complete, use the Guangzhou campus network account/password (Guangzhou mailbox prefix @hkust-gz.edu.cn/@connect.hkust-gz.edu.cn) to access.

一、 系统要求 (SYSTEM REQUIREMENTS)

在使用 SSL VPN 服务时, 需要在您的设备上安装 SSL VPN 客户端 ivanti Secure。

In using the SSL VPN Service, the SSL VPN client **ivanti Secure** is required to be installed on your devices.

➤ 电脑平台(PC Platforms)

- 微软 WINDOWS(MICROSOFT WINDOWS)
8.1 或以上(8.1 or above)
- 苹果 MAC OS (APPLE MAC OS)
10.13 或以上(10.13 or above)

二、 客户端安装(Client installation)

2.1 WINDOWS 客户端安装方式(MICROSOFT WINDOWS)

● 从以下位置下载 SSL VPN 客户端安装程序文件 (Download SSL VPN client installer file from):

- <https://remote.hkust-gz.edu.cn/dana-na/jam/getComponent.cgi?comman>

[d=get;component=PulseSecure;platform=x64](https://remote.hkust-gz.edu.cn/d=get;component=PulseSecure;platform=x64)

1. WEB 浏览器中打开如下链接(Open the following link in the web browser):

➤ <https://remote.hkust-gz.edu.cn>

再弹出的页面上选择适配自己 OS 的客户端, 此处以 windows 为例。会自动下载客户端安装包。(On the page that pops up, select the client that matches your OS. Here, Windows is used as an example. The client installation package will be downloaded automatically) .

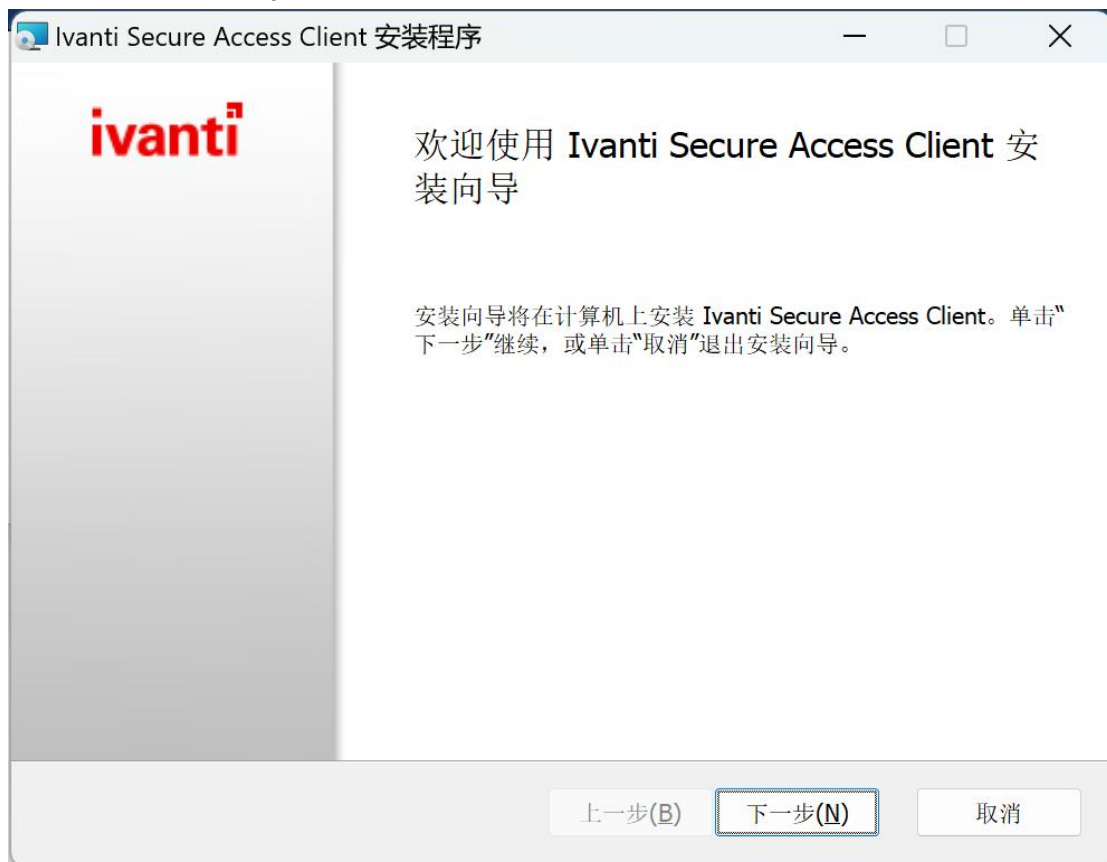
THE HONG KONG
UNIVERSITY OF SCIENCE AND
TECHNOLOGY (GUANGZHOU)

Welcome to
HKUST(GZ) Remote Access Service

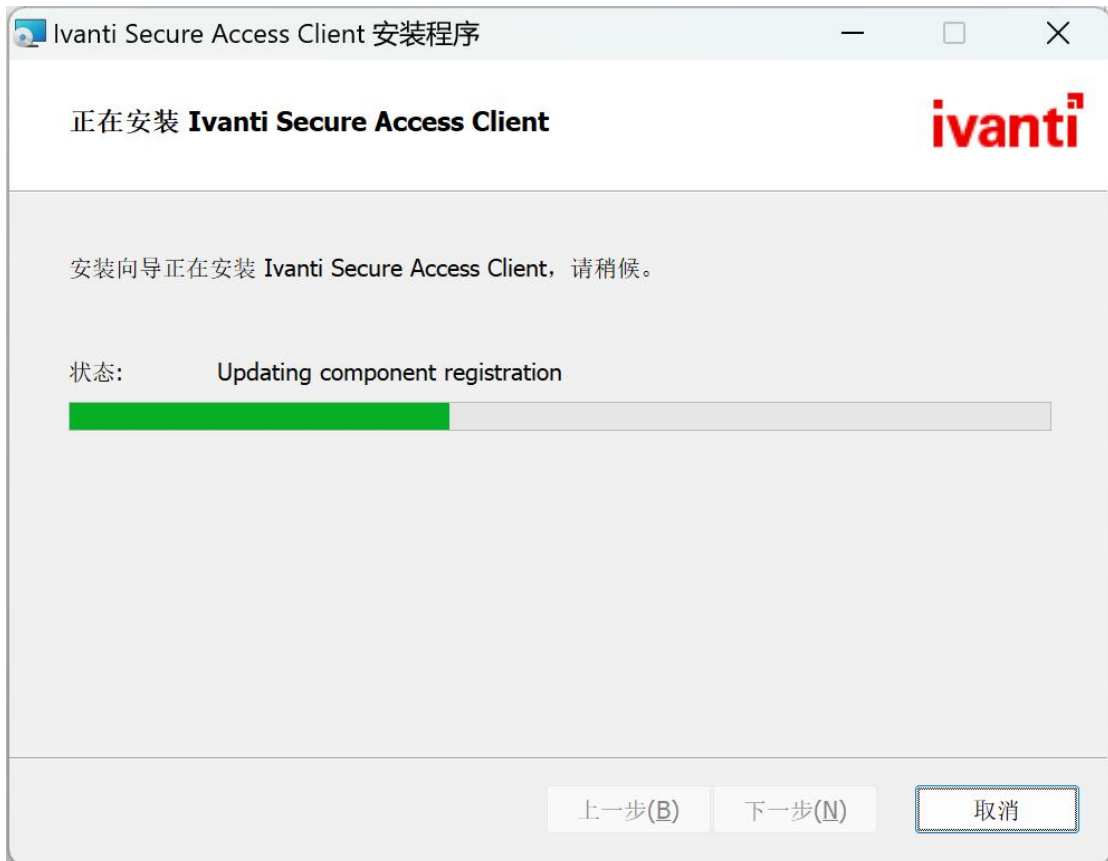
Username Please Input without @hkust-gz.edu.cn.
Password
Realm [Windows Client Installation Package Download URL;](#)
[MacOS Client Installation Package Download URL;](#)

2. 双击安装程序文件(Double-click on the installer file)

单击“下一步”开始安装 SSL VPN 客户端(Click Next to start the installation of the SSL VPN client)



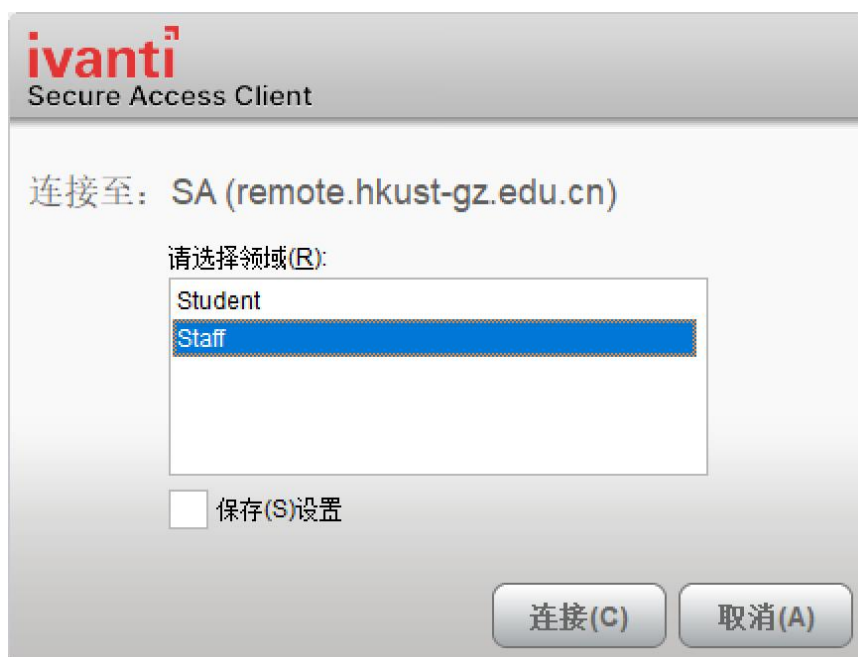
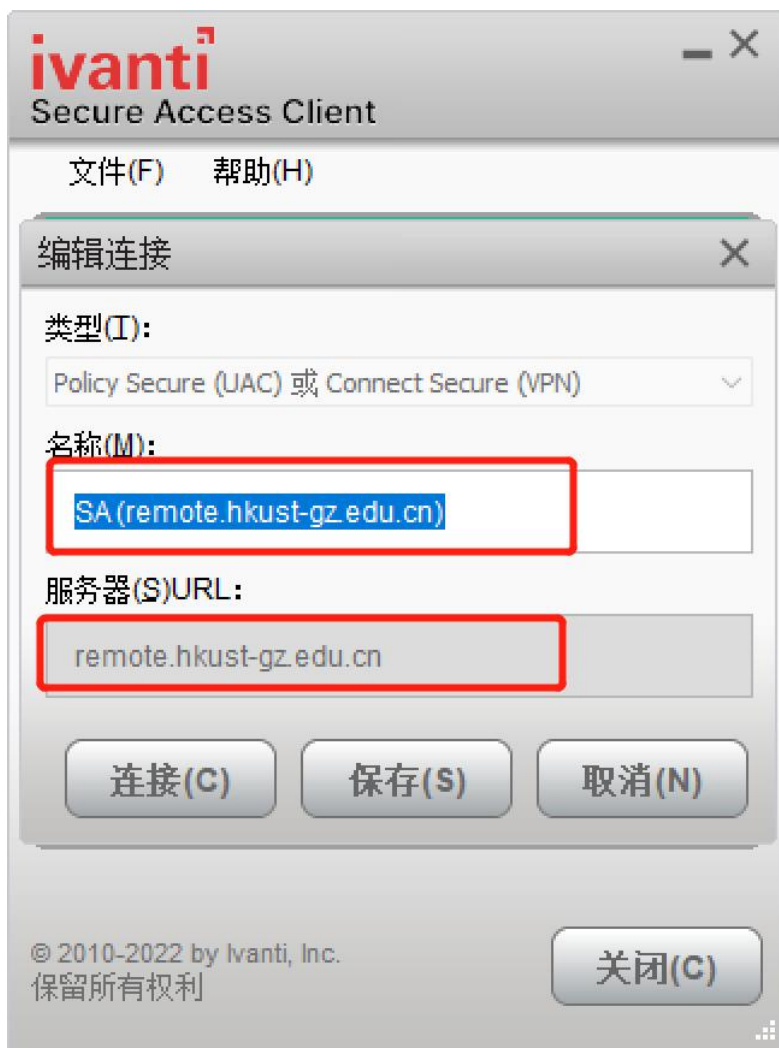
3. 点击安装继续(Click Install to continue)



4. 安装完成后点击 Finish (Click **Finish** after the installation finished)



5. 运行客户端，选择对应的身份并输入账号信息。正常情况点击连接后，提示完成连接。之后即可正常访问校内资源。(Run the client, select the corresponding identity and enter the account information. After clicking connect under normal circumstances, it will prompt to complete the connection. Then you can log in normally.)



连接至: SA (remote.hkust-gz.edu.cn)



提供以下信息以完成连接。

Username

Password

保存(S)设置

连接(C)

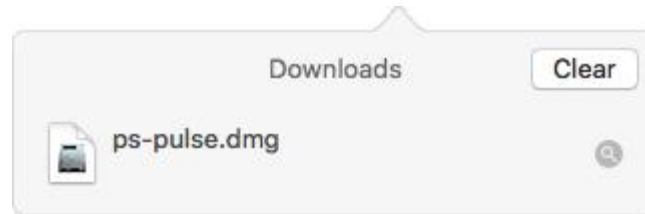
取消(A)



6. 恭喜! 您已建立 SSL VPN 连接! (Congratulations! You are established a SSL VPN connection!)

2.2 苹果 macOS

1. 从 <https://remote.hkust-gz.edu.cn/dana-na/jam/getComponent.cgi?command=get;component=PulseSecure;platform=Macintosh> 下载 SSL VPN 客户端安装盘镜像文件(Download SSL VPN client **installation disk image file from <https://remote.hkust-gz.edu.cn/dana-na/jam/getComponent.cgi?command=get;component=PulseSecure;platform=Macintosh>**)
2. 双击下载文件夹中的下载文件 **ps-pulse.dmg** (Double-click the downloaded file **ps-pulse.dmg** in the **Downloads** folder)



3. 双击安装程序文件 **PulseSecure.pkg** (Double-click on the installer file **PulseSecure.pkg**)



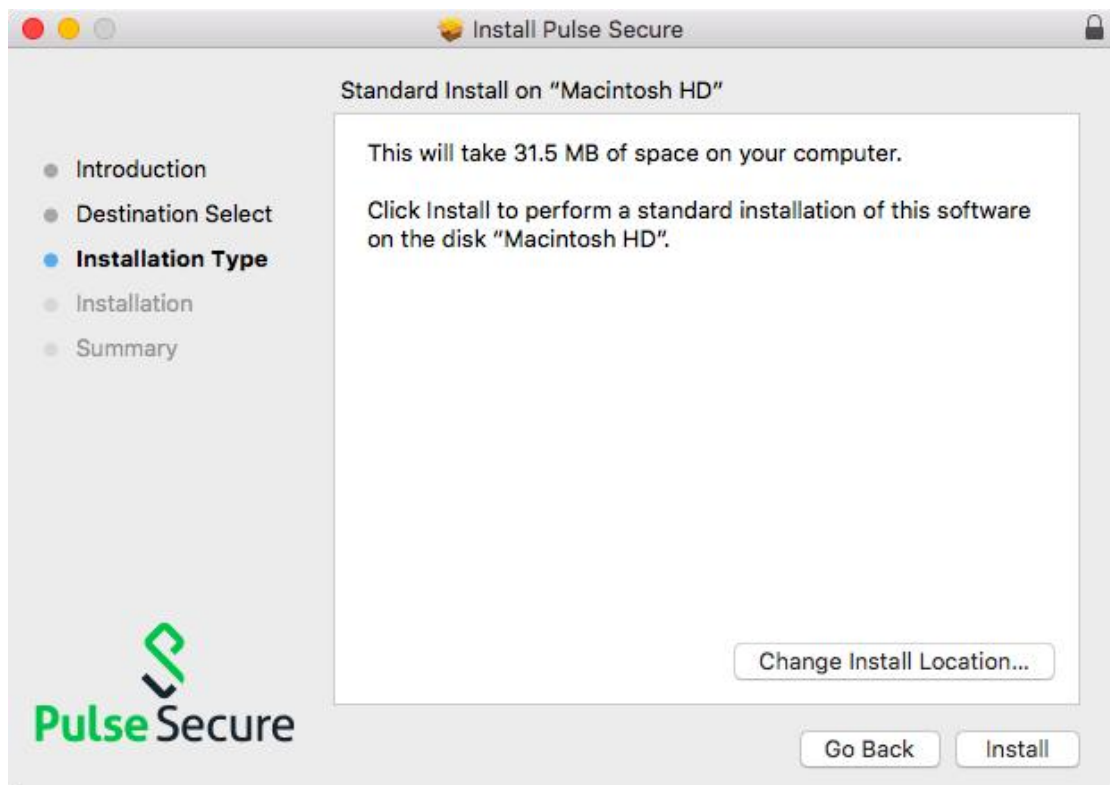
4. 如果出现以下消息，请右键单击安装程序文件，选择“打开”，然后单击“打开” (If below message appears, right-click on the installer file, select **Open** and click **Open**)



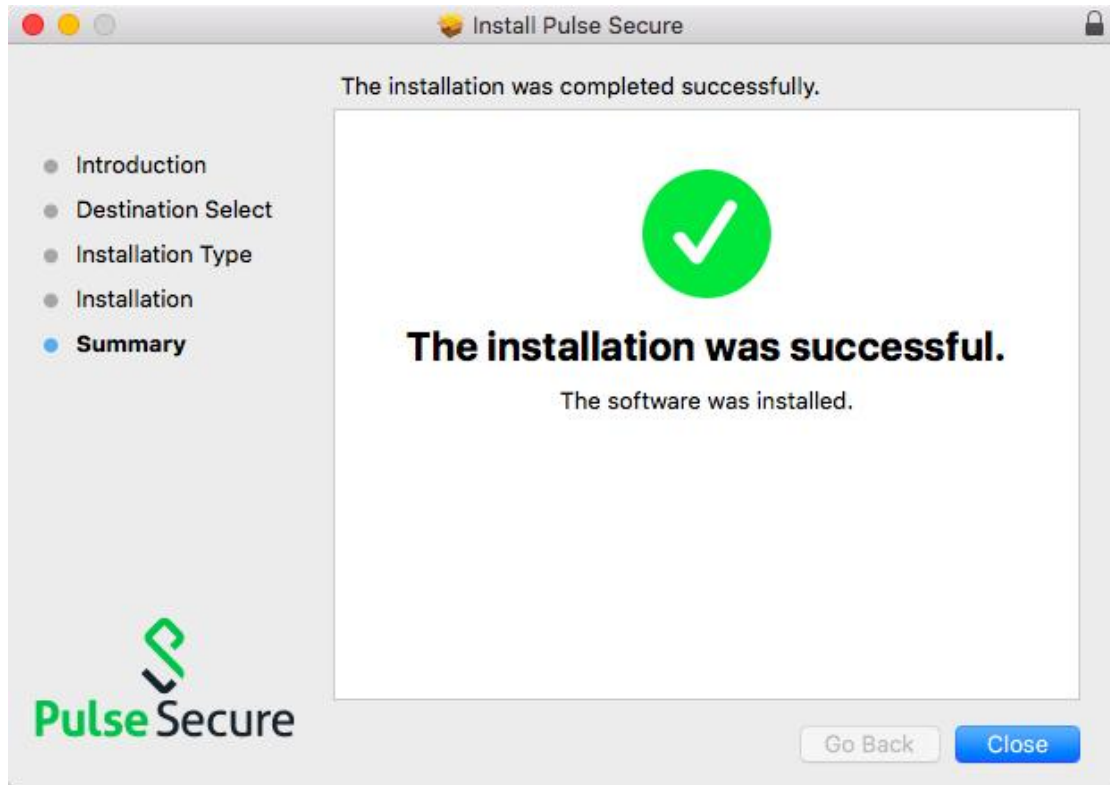
5. 单击继续开始安装 SSL VPN 客户端 (Click **Continue** to start the installation of the SSL VPN client)



6. 点击安装继续 (Click **Install** to continue)



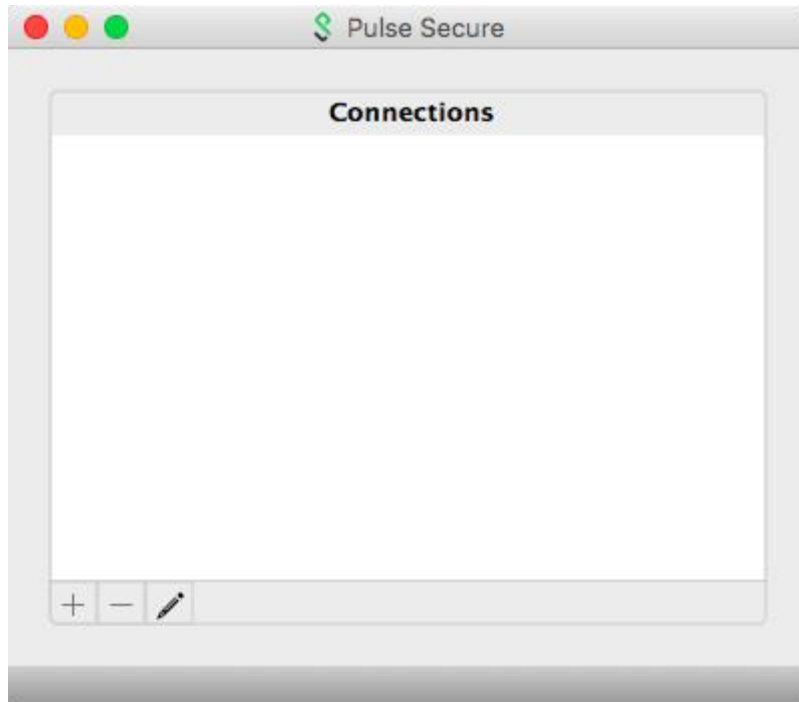
7. 安装完成后点击关闭 (Click **Close** after the installation finished)



8. 恭喜！您已完成 SSL VPN 服务的客户端安装！（Congratulations! You are done with the client installation of SSL VPN service!）
9. 双击应用程序文件夹中的 Pulse Secure 以启动 SSL VPN 客户端
（Double-click **Pulse Secure** in the **Applications** folder to launch the SSL VPN client）

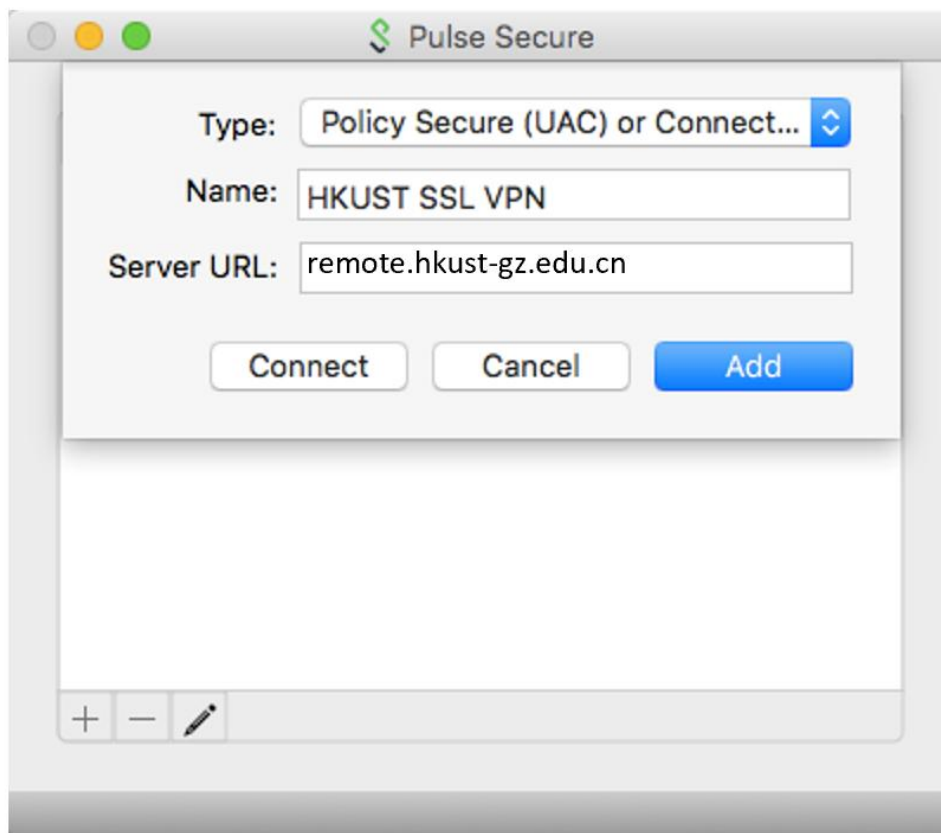


10. 点击左下角的加号（Click **plus sign** at lower left corner）

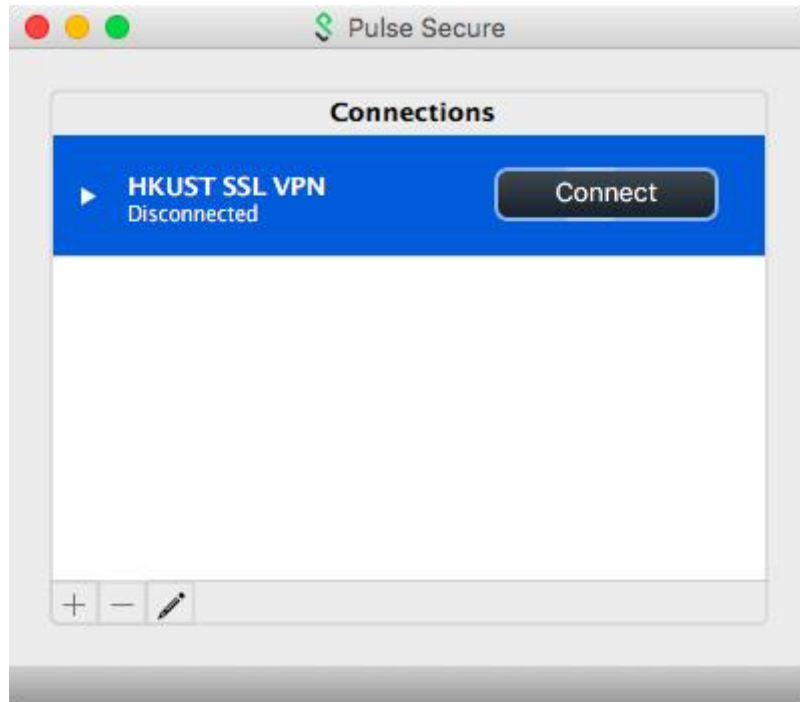


输入如下所示的信息

- 名称: HKUST SSL VPN
- 服务器 URL: remote.hkust-gz.edu.cn
- 按添加



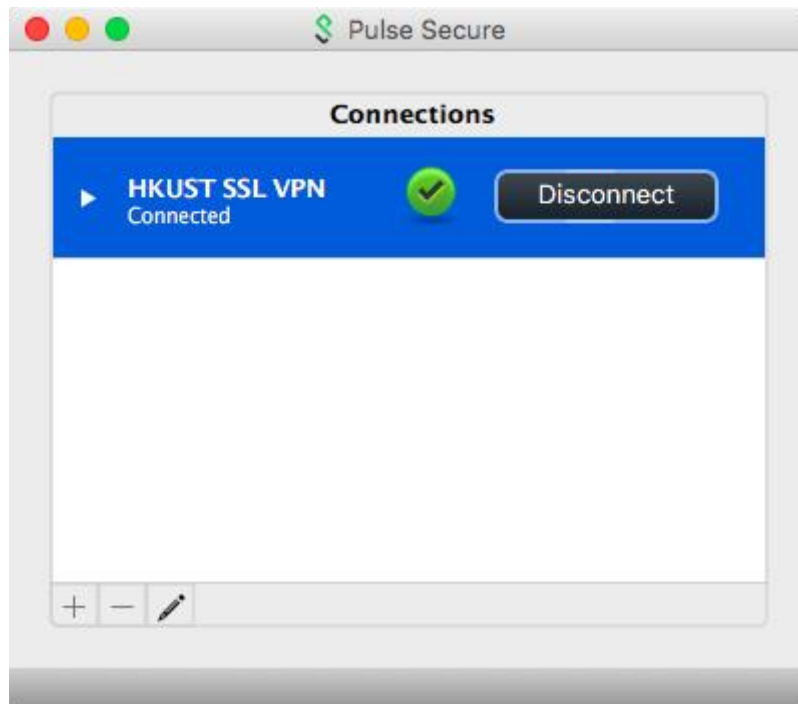
11. 单击连接以连接到 SSL VPN 网关



12. 输入您的港科大（广州）帐户信息（Enter your HKUST(GZ) Account information）

- 用户名: 用户名(邮箱前缀不带@connect.hkust-gz.edu.cn / @hkust-gz.edu.cn)
((Please Input without @connect.hkust-gz.edu.cn / @hkust-gz.edu.cn)
- 密码: 邮箱账号密码(HKUST(GZ) Email Account Password)
- 按连接进行连接(Press **Connect** to connect)

A screenshot of the HKUST SSL VPN login dialog box. The title bar shows the HKUST SSL VPN logo and the text "HKUST SSL VPN". The dialog contains two input fields: "User Name:" and "Password:". Below the fields is a checkbox labeled "Save settings". At the bottom right, there are three buttons: "Cancel", "Connect", and a partially visible "OK" button.



13. 恭喜!您已建立 SSL VPN 连接!(Congratulations! The SSL VPN is connected!)

三、 HKUSTGZ 账户密码忘记或修改

How to Change HKUSTGZ Login Password

如忘记密码 WIFI 密码, WIFI 账户和打印机账号同为是邮箱账号, 请登录 URL: <https://myaccount.hkust-gz.edu.cn/resetpwd>,进行自行修改。

If you forget the VPN login password, please log in to <https://myaccount.hkust-gz.edu.cn/resetpwd> to change it using E-Mail field account.

 香港科技大学(广州)
THE HONG KONG UNIVERSITY OF SCIENCE
AND TECHNOLOGY (GUANGZHOU)

New password setting

* Account

[Next](#)

